

## **TRAINING COURSE**

# AWARD IN QUALITY MANAGEMENT SYSTEMS (Level 5 MQF/EQF, ECTS 1)

A three-day full time training course organised by the Malta Laboratories Network – Institute for Scientific Development, that will be focusing on ISO 9001:2015, its implementation and implications to maintain a quality management system of the highest standards.

#### **Benefits of the course**

ISO 9001:2015 is an internationally recognized standard specifying requirements for quality management systems. ISO 9001:2015 is applicable to all organisations seeking to provide a consistent product or service which meets the customer or end user requirements. Through this course, participants will be able to improve documentation and analysis systems to enhance efficiency and cost savings whilst ensuring quality throughout all their processes.

- discuss the benefits of the standard
- apply key requirements, terms, and definitions of ISO 9001:2015 in practice
- assess the structure of ISO 9001:2015, which incorporates the Annex SL common framework for management system standards
- integrate the quality management system as per ISO 9001:2015 into the business processes
- outline the key steps in implementing ISO 9001:2015
- prepare to obtain certification as necessary
- engage in discussion with participants and experts in the field

### Learning objectives

- understand principles behind the application of quality management systems
- recognise the importance of rigorous quality systems in the scientific field
- understand the importance of quality control and quality assurance
- acknowledge the importance of ISO 9001:2015 standard
- appreciate the role and responsibilities of management
- describe the ISO 9001:2015 standard and its importance

#### **Target audience**

This course is aimed at personnel already working and who require the knowledge of ISO 9001:2015. This ISO is useful to any organisation basing its operations on quality management systems. The course is of interest to clinical and laboratory personnel, regulatory authorities, accreditation bodies amongst other stakeholders. The understanding of ISO 9001:2015 is particularly valuable for employees at all levels, so they can see how their role relates to the performance of quality management system and subsequently improve their daily activities.

Further queries may be forwarded to: info.mln@gov.mt

#### Award in Auditing Processes is accredited and recognised by the Malta Further and Higher Education Authority. Awards will be granted to participants who successfullycomplete the course.

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